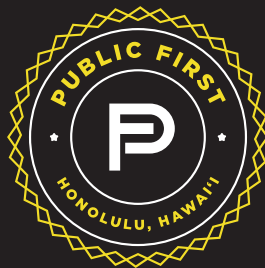




FY 2025

Agency Lists

PUBLIC RECORDS



✓ What Agencies Handed Over Records Every Time?

100% Requests Resulted in Some Disclosure¹

AGENCY	No. OF REQUESTS
Kaua'i Dept. of Finance	9
State Dept. of Accounting & General Services, Accounting Branch	62
State Employer Union Trust Fund	26
State Dept. of Health, Clean Water Branch	40

✗ What Agencies Are More Likely to Give You Nothing?

50% or More of Requests Provided No Disclosure²

RANK	AGENCY	% OF REQUESTS WITH NO DISCLOSURE [LAST YEAR'S RANK AND %]
1	State Dept. of Agriculture, Office of the Chair	88.33% [Rank 2—92.31%]
2	State Procurement Office	77.27%
3	State Dept. of Business, Economic Development & Tourism, Energy Office	75%
4	Maui Police Department	69.09%
5	State Dept. of Law Enforcement	68.85%
6	Maui Department of the Corporation Counsel	68.18% [Rank 6 - 70%]
7	Hawai'i Housing & Financial Development Corporation	67.86%
8	Maui Office of the Mayor / Department of Management	64.29% [Rank 5 - 71.43%]
9	State Office of Elections	63.74%
10	Hawai'i County Department of the Corporation Counsel	62.5%
10	State Dept. of Accounting & General Services, Public Works Division	62.5%
12	State Dept. of Commerce & Consumer Affairs, Regulated Industries Complaint Office	62.42% [Rank 12 - 51.91%]
13	State Legislature, Clerks	55.56%
14	Office of the Governor	54.55% [Rank 4 - 76.62%]
15	State Dept. of Agriculture, Pesticides Branch	53.57%
16	State Dept. of Taxation	53.13%
17	State Dept. of Labor & Industrial Relations, Occupational Safety & Health	52.38% [Rank 8 - 64.29%]
Special Mentions		
*	State Dept. of Accounting & General Services, Pre-Audit Branch	100%
*	State Dept. of Health, Solid & Hazardous Waste Branch	75.75% ³

¹ Methodology: This calculation uses the information reported on each agency's annual UIPA request log. Agencies with five or fewer requests are excluded from the analysis. This calculation includes requests categorized by the agency as "granted in full" or "granted/denied in part"

² Methodology: This calculation uses the information reported on each agency's annual UIPA request log. Agencies with five or fewer requests are excluded from the analysis. This calculation includes requests categorized by the agency as "denied in full", "agency ultimately unable to respond", "requester withdrew", or "requester abandoned or failed to pay". Although the latter three categories include some situations that are beyond the

agency's control, those categories are included here because they can mask troubling agency conduct. For example, an agency will claim that it is unable to respond when the records are held by someone else who is under the agency's control. And requests may be withdrawn or abandoned because the agency charged excessive and unjustified fees.

³ Most of the requests for these Special Mentions are denied because the agency is unable to respond (e.g., because records do not exist). The UIPA logs reflect that the vast majority appear to be some form of due diligence inquiry, for which the agency's lack of responsive records likely is reasonable.

What Agencies Handled Requests Quickly?

No More Than 10 Working Days to Complete Any Single Request⁴

RANK	AGENCY	LONGEST WAIT TIME FOR A SINGLE REQUEST NO. OF DAYS (TOTAL REQUESTS IN FY25)
1	State Ethics Commission	2 days (7 requests)
2	State Office of the Auditor	6 days (12 requests)
3	Honolulu Medical Examiner	7 days (9 requests)
4	State Dept. of Accounting & General Services, Uniform Accounting & Reporting Branch	9 days (62 requests)
5	State Procurement Office	9 days (22 requests)
6	State Dept. of Accounting & General Services, Pre-Audit Branch	10 days (19 requests)

What Agencies Are More Likely to Make You Wait?

Average More Than 20 Working Days to Complete Requests⁵

RANK	AGENCY	AVG. NO. OF DAYS (TOTAL REQUESTS IN FY25)
1	Maui Department of Public Works	57 days (59 requests)
2	Hawai'i County Planning Department	42 days (34 requests)
3	Maui Police Department	40 days (55 requests)
4	State Dept. of Business, Economic Development & Tourism, Energy Office	31 days (12 requests)
5	Kaua'i Planning Department	30 days (6 requests)
6	Maui Department of Water Supply	28 days (61 requests)
7	Office of the Governor	25 days (33 requests)
8	Agribusiness Development Corporation	23 days (6 requests)
9	Maui Department of Finance	22 days (74 requests)
10	Honolulu Police Department	21 days (925 requests)

5 Longest Wait Times for a Single Request

RANK	AGENCY	NO. OF DAYS
1	Maui Department of Liquor Control	454 days
2	Maui Department of Public Works	338 days
3	State Dept. of Land & Natural Resources, Chair	236 days
4	Maui Fire Department	217 days
5	Honolulu Police Department	187 days

⁴ Methodology: This calculation uses the information reported on each agency's UIPA request log annually. Agencies with five or fewer UIPA requests are excluded from the analysis.

⁵ Methodology: This calculation uses the information reported on each agency's UIPA request log annually. Agencies with five or fewer UIPA requests are excluded from the analysis. requests are excluded from the analysis.

What Agencies Are Generating the Most Complaints from Requesters?

Most New OIP Matters Filed Against an Agency⁶

RANK	AGENCY	NO. OF NEW MATTERS [LAST YEAR'S RANK AND NEW MATTERS]
1	County Police Departments	19 [Rank 2—18 matters]
2	State Office of Elections	18
3	County Clerks	13 ⁷
4	State Dept. of Human Services	11 [Rank 5—8 matters]
5	State Dept. of Commerce & Consumer Affairs	10
6	County Planning Departments	9 [Rank 8—6 matters]
7	State Dept. of Corrections & Rehabilitation	7

OIP Complaints as Percentage of Requests⁸

RANK	AGENCY	% OF REQUESTS [LAST YEAR'S RANK AND % OF REQUESTS]
1	State Dept. of Defense	20%
2	State Office of Elections	14.4%
3	County Parks Departments	7.2% [Rank 4 - 6.3%]
4	County Clerks	5.7%
4	State Judiciary	5.7% [Rank 6 - 5.7%]
6	County Prosecutors	5.6%
6	State Dept. of Corrections & Rehabilitation	5.6%

⁶ Methodology: This calculation uses information from OIP's dataset of matters. The analysis pulls all new matters filed under OIP's "U" prefix—for UIPA (public records) matters—for each agency. Training requests (TRNG), requests for advisory opinions from agencies (RFO), and public record requests to OIP (UIPA) are excluded from the analysis. RFOs are excluded based on OIP's 2017 policy on Internal Management of Cases, which describes RFOs as agency-initiated; earlier OIP administrations used the RFO designation more broadly to reference both agency- and requester-initiated proceedings. The analysis is limited to new matters filed between July 1, 2024 and June 30, 2025.

⁷ Most of the matters concerned election-related records.

⁸ Methodology: This calculation uses the same methodology as above for the new OIP matters, then analyzes that as a percentage of the total requests made to the agency as reported by each agency in its annual UIPA logs for FY 2025 and FY 2024. Because appeals may be filed with OIP up to a year after an agency denies access, the FY 2025 new OIP matters likely will concern a mix of FY 2025 and FY 2024 requests; thus, the percentage is calculated against the total requests for both fiscal years. Because only one year of complaints is compared to two years of requests, the percentages will be lower than 100% even if all requests were appealed. But it reduces the likelihood of results greater than 100% when an agency's number of requests fluctuates from year to year and ends up being less than the number of complaints. Any agency with only one OIP complaint was excluded from the analysis.